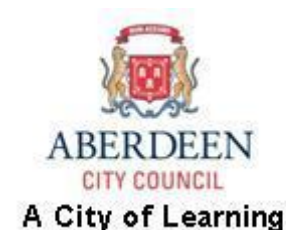


ECS/14/053 - E&CS Quarterly Performance Scorecard – July to September 2014

Summary scorecard of Service Plan indicators against Service Plan Priorities

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Performance Data Traffic Light	
Amber	2
Green	3
Data Only	7









Priority 1 - Accelerate progress to improve learning outcomes for specific underperforming groups in particular Children and Young People with Additional Support Needs, Literacy and Adults

Performance Measure	July 2014	August 2014	September 2014	Q2 2014/15	Target	Status	Long Trend
	Value	Value	Value	Value			
Number of PC terminal and Wi-Fi Netloan access uses in Library Learning Centres and Learning Access Points	17,837	17,942	18,089	53,868	Linked to SPI		











Priority 2 - Improve health and wellbeing outcomes through more people being more active, more often and improved mental health and resilience












Performance Measure	April 2014	May 2014	June 2014	Q1 2014/15	Target	Status	Long Trend
	Value	Value	Value	Value			
Number of attendances at Sport Aberdeen and Aberdeen Sports Village indoor sports and leisure facilities (excluding school and community facilities)	126,578	132,402	116,619	375,599	Linked to SPI		
Number of attendances at Sport Aberdeen and Aberdeen Sports Village pool sports and leisure facilities (excluding school and community facilities)	36,462	59,203	54,280	149,945	Linked to SPI		

Priority 4 - Extend quality cultural opportunities

Performance Measure	July 2014	August 2014	September 2014	Q2 2014/15	Target	Status	Long Trend
	Value	Value	Value	Value			
Number of visits to libraries - person	109,680	101,634	87,319	298,633	Linked to SPI		
Number of visits to libraries - virtual	50,318	49,526	44,622	144,466	Linked to SPI		
Number of visits to/usages of council funded or part funded museums - person	40,888	37,985	27,747	106,620	Linked to SPI		
Number of visits to/usages of council funded or part funded museums - virtual	60,807	65,724	66,101	192,632	Linked to SPI		

Service Corporate Measures

Performance Measure	July 2014	August 2014	September 2014	Q2 2014/15	Target	Status	Long Trend
	Value	Value	Value	Value			
Health and Safety Reportable Accidents	0	0	0	0	6		
Number of Scheduled ECS Workplace Inspections Recorded As Completed to Date	85%	100%	78%	84%	100%		
Average number of days lost through sickness absence across Education, Culture and Sport Service	8.1	8.0	8.0	8.03 (Average)	10.0		
% of complaints and enquiries responded to within current corporate timescale of 20 working days				83.3%	95.0%		
Health and Safety Incidents	2	5	12	19	48		

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				